COVID-19

CONFIRMED CASE - INVESTIGATION PROCESS

PROCESS

1. Inform the patient, explain the diagnosis and the measures to follow. Explain how to properly practice isolation (quarantine) and evaluate all the close contacts.
2. In conjunction:
   a. Reach the more vulnerable people on the contact list in order to know if they have symptoms and need to be isolated (includes: evaluation of need to be tested, recommendations, etc.)
   b. Inform local authorities
   c. Inform the population of new cases, limit details to prioritize the investigation, to protect the patient and have time to reach all close contacts.
3. Reach low risk contacts
   a. Evaluate need for testing and give recommendations, etc.
4. Once the emergency phase has passed and everyone has been contacted, we can release the location of the new case to the population.

In most cases, there will be a delay between the announcement of a new case and the confirmation of location due to the need for all required steps to be taken first.

FIRST priority is the patient, their family and the contacts.

- The patient's details and right to privacy must be taken into consideration.
- Regardless of whether or not there is a case in your community, everyone is at risk. Everyone must treat the situation as though there is a case in their community.

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RÉGIE RÉGIONALE DE LA SANTÉ ET DES SERVICES SOCIAUX DU NUNAVIK
NUNAVIK REGIONAL BOARD OF HEALTH AND SOCIAL SERVICES