NIHB

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NON-INSURED HEALTH BENEFITS NUNAVIK

FAQ

- The beneficiary number is required at all times (five-digit number on the beneficiary's Makivvik issued card).
- The beneficiary or his/her guardian must then address his/her requests to the First Nations and Inuit Non-Insured Health Benefits (sac-isc.gc.ca).
- To find out if the beneficiary is eligible for the program and what coverage is applicable for the service required, contact:

  - ssna.rrsssn@ssss.gouv.qc.ca
  - 1-844-442-6442 (NIHB)
  - Monday to Friday between 8:30 am and 4:30 pm

- Services are covered according to the program guidelines and criteria for each service. It is the responsibility of the recipient/guardian to pay the balance of the fees for services that are not 100% covered directly to the professional.

FAQ

- In the event that the client/guardian pays directly to the provider for the purchase of drugs, supplies or services covered by NIHB Nunavik and wishes to be reimbursed:

  - The client or guardian must submit a request for reimbursement by email to ssna.rrsssn@ssss.gouv.qc.ca;

  - If the claim has been reimbursed by another private or public insurance plan, only the amount not reimbursed can be claimed.

  - Receipt of payment made to the provider and a copy of the original receipts will be required;

  - The beneficiary or his/her guardian must provide information allowing direct reimbursement to his/her bank account;

  - Reimbursement will be made according to the program criteria;

  - All requests for reimbursement of eligible benefits must be submitted no later than one year after the service is obtained.

Vision Care

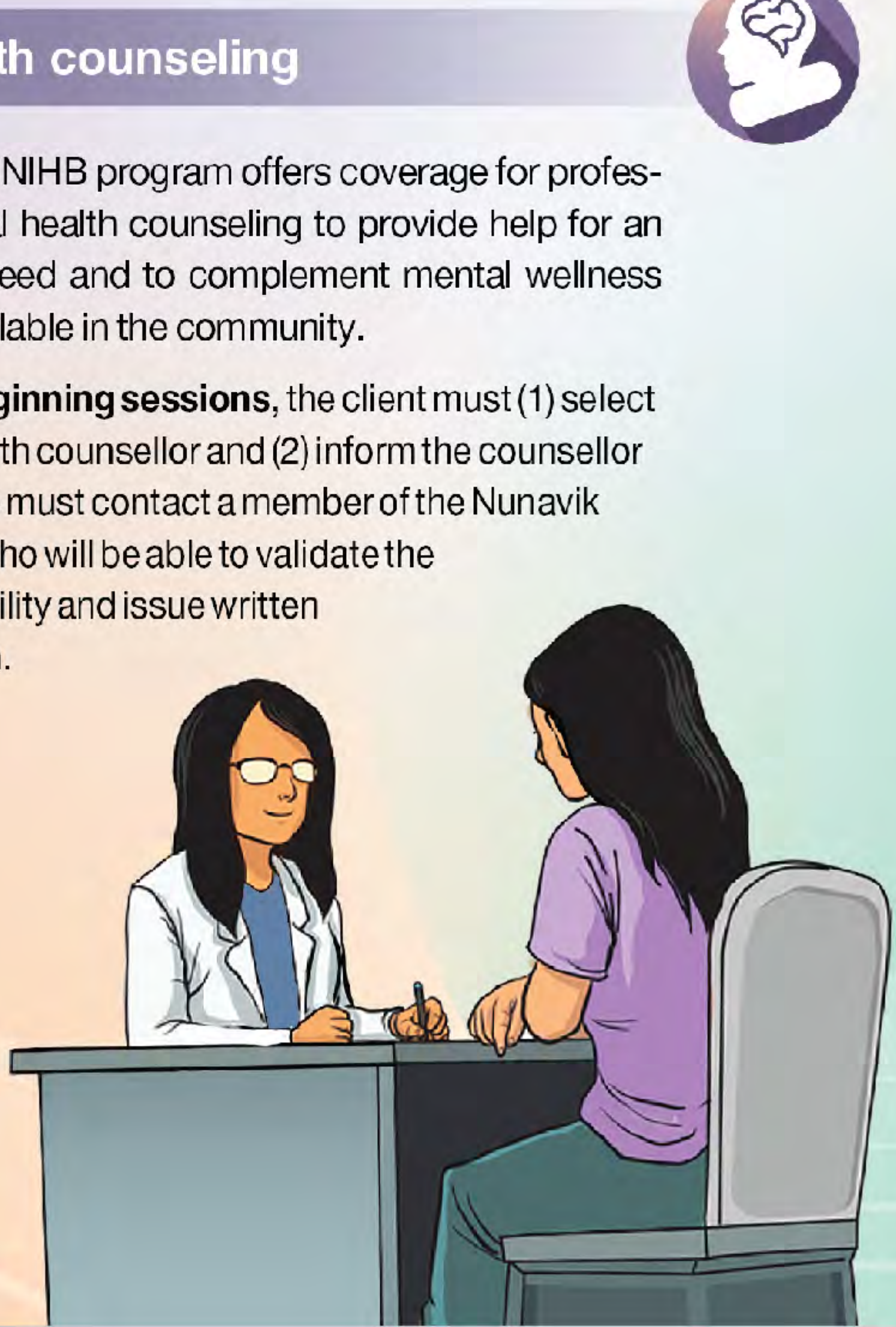
NIHB vision care benefits cover eye exams and corrective lenses, including:

- Eye examinations, when not insured by the province or territory;
- Corrective lenses such as eyeglasses and contact lenses prescribed by an eye care professional;
- Eyeglass repairs.

Mental health counseling

The Nunavik NIHB program offers coverage for professional mental health counseling to provide help for an immediate need and to complement mental wellness services available in the community.

BEFORE beginning sessions, the client must (1) select a mental health counsellor and (2) inform the counsellor that he or she must contact a member of the Nunavik NIHB team who will be able to validate the client's eligibility and issue written authorization.



Medication and pharmaceutical products

The Nunavik NIHB Program covers prescription drugs and certain over-the-counter medications available in pharmacies and administered in the home or other ambulatory setting.

Dental Care

The program covers a range of dental services. Basic dental services include:

- Diagnostic services;
- Prevention services;
- Restorative services;
- Endodontic services;
- Periodontal services;
- Removable prosthodontic services;
- Oral surgery services;
- Orthodontic services;
- Complementary services.

Medical equipment and supplies

The Nunavik NIHB Program covers

medical supplies and prescription medical equipment only.

Medical equipment and supplies include:

- Compression garments;
- Medical supplies such as bandages;
- Medical equipment such as walkers, wheelchairs;
- Orthotics and specialized footwear;
- Audiology items such as hearing aids and repairs;
- Respiratory assistance and oxygen therapy equipment and supplies;
- Prosthetics, such as artificial legs.

Ground ambulance transport (Out-of-territory)

- In addition to health-related transportation applicable within the Nunavik territory, this program offers eligible beneficiaries coverage for emergency ground ambulance services outside Nunavik.

For further information, visit :
https://nrbhss.ca/en/