

program (SAAQ, CNESST, etc.) or private insurance plan. The Non-Insured Health Benefits program must be the payer of last resort.

4 General Provisions

4.1 Definitions

The following definitions apply to the entire policy.

The following terms, definitions and abbreviations will be used at all times when managing, implementing or writing correspondence about the policy.

4.1.1 Escort

Authorized person whose role is to guide and assist the user during the stay outside their place of residence.

4.1.2 Medical Escort

Health professional designated by the institution whose role is to guide, monitor, safeguard and provide care for the user during an emergency evacuation.

4.1.3 Beneficiaries

NIHB program beneficiaries are persons who are registered or eligible for the provincial health insurance program and who meet one of the following criteria:

- a) Are beneficiaries under the JBNQA whose permanent residence is in the region;
- b) Are beneficiaries under the JBNQA who are living outside of the region, but on a temporary basis (e.g. students, inmates or users transported outside of the region to receive medical treatment);
- c) Are beneficiaries under the JBNQA who have elected domicile outside of the region for less than ten (10) consecutive years;
- d) Are beneficiaries under the JBNQA who have elected domicile outside of the region for ten (10) consecutive years or more for educational, health or employment purposes with an organization devoted to promoting the well-being of the Inuit;
- e) Are Cree beneficiaries of the JBNQA or Naskapi beneficiaries of the Northeastern Québec Agreement who live in the region.

4.1.4 Non-Eligible Persons with Regard to the NIHB Program

The following persons are not eligible for the program but are eligible for ISC NIHB:

- a) Beneficiaries under the JBNQA who have elected domicile outside of the region for more than ten (10) consecutive years, for purposes other than education, health or employment with an organization devoted to promoting the well-being of the Inuit;
- b) Non-beneficiary Inuit under the JBNQA who live in the region;

4.1.5 Referral Institution

Outside Nunavik: Service corridors established with the RUISSS McGill or designated by a Nunavik institution or a request authorized by an NIHB agent.

In Nunavik: Ungava Tulattavik Health Centre, Inuulitsivik Health Centre, CLSC in Nunavik or a request authorized by an NIHB agent, as the case may be.

4.1.6 Travel Expenses

Includes lodging, meals and transportation expenses.

4.1.7 Residence

In accordance with section 338 of the regulation respecting the application of the Act respecting health services and social services, residence is established on the basis of physical presence without regard to intention.

4.1.8 User

Any beneficiary* provided with health services by an institution (*as defined on 4.1.3).

4.1.9 Admitted User

A person is admitted to a health-network institution:

- when his condition requires hospitalization
- when the applicable formalities have been completed
- when he occupies a bed considered among those listed on the institution's permit

4.1.10 Registered User

A beneficiary is considered registered in a health-network institution:

- when he receives services that do not require him to be hospitalized or admitted

or

- when he does not occupy a bed considered among those listed on the institution's permit.

4.1.11 Transit Residences for Beneficiaries

Residences managed by the health-network institutions (with headquarters in Nunavik) for lodging NIHB program beneficiaries who require health-care services outside their community of residence. Ullivik is a transit residence.

4.1.12 Emergency Evacuation

The urgency of transportation is based on the user's medical evaluation by a physician of the referral institution.

4.1.13 Elective Transportation

Transportation is considered elective when the beneficiary's life is not subject to immediate danger or does not require immediate intervention.

4.1.14 RUISSS McGill

Faculty of medicine whose mandate is to contribute to the coordination of health care and social services, teaching and research offered by its Faculty of Medicine, its CHU, its CIUSSS, CISSS and health centres for which the NRBHSS is a partner institution.

4.1.15 Individual Care Plan (ICP)

A plan prepared by a multi-disciplinary team usually including the family of the user, with the support of regional expertise where requested, identifying what services are required, which providers will be involved, objectives and clinical strategies to support a client, the case manager and plan review/renewal dates. Any referral out of a user's home community which is expected to exceed a three week stay must have an ICP.

5 User Transportation

5.1 Elective Transportation

5.1.1 Objective

Transportation procedure for beneficiaries requiring elective care or services unavailable in the region or in their community.

For non-JBNQA beneficiaries, the procedure is covered according to MSSS circular 2021-014.

5.1.2 Eligibility Criteria

- Be an eligible person with regard to the program;

7.1.2 Eligibility Criteria

Be a beneficiary or an authorized escort

And

User is required to remain in close proximity to the place of medical treatment for a determined period in order to receive medical care or undergo extended treatment not offered in their community of residence

And

An Individual Care Plan (ICP) has been prepared by a multi-disciplinary team.

7.1.3 Administrative Procedures

The procedure based on the Individualized Care plan (ICP) is applicable.

7.1.4 Reimbursement of Expenses

Reimbursement of expenses will be made based on the type of lodging determined through the ICP and the applicable rates appearing in Appendix 3.

8 Financial Support for Long-Term stay

8.1.1 Objective

The objective is to provide financial support to users required to remain in close proximity to the place of medical treatment for a long-term, undetermined period in order to receive medical care or undergo extended treatment not offered in their community of residence.

It does not apply to individuals transferred to or residing in any long-term care facility (CHSLD or others) either in or outside Region 17.

8.1.2 Eligibility Criteria

Be a beneficiary or an authorized escort

And

User is required to remain in close proximity to the place of medical treatment for an undetermined period in order to receive medical care or undergo extended treatment not offered in their community of residence

And

The Executive Director of the IHC and the UTHC or their representative request and obtain an authorization from the Regional Committee on Out-of-Region Services (RCORS).

8.1.3 Administrative Procedures

The procedure for the long-term stay is applicable.

8.1.4 Reimbursement of Expenses

Reimbursement of expenses will be made based on the applicable rates appearing in Appendix 3.

9 Travel Expenses for Family Members

Funding of the NIHB program does not permit covering travel expenses for family members visiting a patient or for an accompanying person in the case of a user in the terminal phase or for visits during an extended stay. Compassionate reasons are among the exclusions covered in terms of transportation for medical reasons.

However, with appropriate medical justification, prior authorization must be obtained before a decision is made to authorize a medically or legally required escort. Only one person may be authorized as an escort, among other reasons to be at the bedside of an individual in a terminal phase.

10 User's Eligibility to Have an Escort

10.1 Objective

The escort is to ensure constant care and presence with the user who is receiving care outside of their community of residence when there is a legal, social or medical requirement that results in the client being unable to travel alone.

The authorized escort will have to share the lodging with the user.

Coverage for one non-medical escort may be approved when there is a legal, social or medical requirement that results in the user being unable to travel alone, such as where the user:

- is a minor;
- is suffering from a serious or acute health condition;
- is in imminent danger of dying;
- is a pregnant woman whose trip is for the purpose of pregnancy follow-up or childbirth;
- is breastfeeding with a child under 12 months old;

