

program (SAAQ, CNESST, etc.) or private insurance plan. The Non-Insured Health Benefits program must be the payer of last resort.

4 General Provisions

4.1 Definitions

The following definitions apply to the entire policy.

The following terms, definitions and abbreviations will be used at all times when managing, implementing or writing correspondence about the policy.

4.1.1 Escort

Authorized person whose role is to guide and assist the user during the stay outside their place of residence.

4.1.2 Medical Escort

Health professional designated by the institution whose role is to guide, monitor, safeguard and provide care for the user during an emergency evacuation.

4.1.3 Beneficiaries

NIHB program beneficiaries are persons who are registered or eligible for the provincial health insurance program and who meet one of the following criteria:

- a) Are beneficiaries under the JBNQA whose permanent residence is in the region;
- b) Are beneficiaries under the JBNQA who are living outside of the region, but on a temporary basis (e.g. students, inmates or users transported outside of the region to receive medical treatment);
- c) Are beneficiaries under the JBNQA who have elected domicile outside of the region for less than ten (10) consecutive years;
- d) Are beneficiaries under the JBNQA who have elected domicile outside of the region for ten (10) consecutive years or more for educational, health or employment purposes with an organization devoted to promoting the well-being of the Inuit;
- e) Are Cree beneficiaries of the JBNQA or Naskapi beneficiaries of the Northeastern Québec Agreement who live in the region.

4.1.4 Non-Eligible Persons with Regard to the NIHB Program

The following persons are not eligible for the program but are eligible for ISC NIHB:

6.2 Lodging at Friends, Family or Hotel.

6.2.1 Objective

The objective is to respect the choice of a beneficiary who would prefer staying at friends, family or a hotel during a short stay for a medical reason and to provide financial compensation.

6.2.2 Eligibility Criteria

Be a beneficiary or an authorized escort and the referral institution's physician has prescribed the service and transportation has been approved by a person designated by the Executive Director or NIHB agent who gave an authorization.

6.2.3 Administrative Procedures

The assigned personnel in the user's referral institution will inform the user of their obligations and responsibilities and the rules and procedures in effect.

Before the departure from home, the user and/or their authorized escort:

- complete the agreement form (Appendix 1);
- pledge to abide by the obligations and responsibilities as well as the rules and procedures during travel and stay at the transit residence describe in the agreement form (Appendix 1);
- provide the place where they will reside during their stay as well as the contact details to reach them in case of change to their medical appointment.

During the stay, the user and/or their authorized escort:

- inform the liaison nurse when receiving instructions from health professionals and specialists concerning appointments, travel, follow-up or future examinations;
- request to their physician's team a proof of attendance to their appointment(s).

6.2.4 Reimbursement of Expenses

Users who choose to lodge with friends, family or hotel are entitled to receive a flat rate for:

- Lodging & Ground transportation to the medical appointments
- Meals
- Transportation from the airport to the lodging and back to the airport

If the user is travelling in the company of an authorized escort, the escort must share the room of the person they are escorting. The escort is entitled to receive a flat rate for:

- Meals
- Financial compensation for escort's function if applicable

APPENDIX 5 – For Minors - User's Eligibility to Have an Escort

